



TRAINING GUIDE 2020

Training, Certification and Accreditation for Swimming Pool and Spa Industry Professionals



spasa.com.au

WELCOME TO THE 2020 SPASA TRAINING CALENDAR

Congratulations! If you are reading this, you have recognised the many benefits of professional training and preparing for your career and/or the future success of your business. The training opportunities provided within this calendar are designed to meet the needs of experienced professionals looking to upskill their existing knowledge, as well as new entrants looking to start a career within the industry.

Proudly offered by the Swimming Pool & Spa Association of Australia (SPASA Australia), the programs within provide focused, practical training and professional development solutions to suit every need. They offers participants the opportunity to qualify and learn the skills relevant for today's demanding and expanding workforce. Our programs are designed to provide industry participants with a best practice approach covering current standards and legislation that will enhance both individual knowledge and business operation.

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POOL & SPA WATER TREATMENT PROGRAM

This program is designed to not only demonstrate the correct treatment of water, but how to assess different water sources, water issues and chemicals that may negatively affect pool and spa water quality. The program will provide details of correct chemical and non-chemical treatments to achieve optimum water quality with a greater level of attention to the chemical reactions that occur to achieve optimum water balance.

COST TO ATTEND: Members \$250 Non-members \$320

LENGTH OF TRAINING: 4 hours

SPASA MEMBER CPD: 4 Points



DATES: Australia - Metropolitan Areas

Adelaide SA	6 April, 13 July
Belmont WA	1 April, 1 July
Brisbane QLD	17 June
Canberra ACT	23 March
Darwin NT	16 April, 4 June
Hobart TAS	23 April, 27 August
Melbourne VIC	20 April, 24 August
Paramatta NSW	25 May, 25 June, 16 July

New Zealand

Auckland	4 May, 31 August
Christchurch	7 May, 3 September

Australia - Regional Areas

Albury-Wodonga VIC	27 March
Ballina NSW	TBA
Batemans Bay NSW	3 September
Cairns QLD	2 March
Coffs Harbour NSW	2 March
Gold Coast QLD	TBA
Hervey Bay QLD	17 September
Mackay QLD	6 March
Newcastle NSW	9 March, 7 September
Port Macquarie NSW	2 September
Rockhampton QLD	17 March
Shellharbour NSW	2 March
Sunshine Coast QLD	TBA
Tamworth NSW	3 March
Townsville QLD	2 September
Wagga Wagga NSW	23 September

POOL SYSTEMS DIAGNOSIS & MAINTENANCE

This program specifies the skills and knowledge required to carry out routine maintenance of swimming pool systems. It provides an understanding of the systems attached to swimming pools, their function and how to ensure they operate in their optimal capacity. The program will include maintenance tips and fault finding on;

- ♦ Circulation systems
- ♦ Filtration systems
- ♦ Dosing systems
- ♦ Basic heating systems
- ♦ Cleaning systems.

COST TO ATTEND: Members \$250 Non-members \$320

LENGTH OF TRAINING: 4 hours **SPASA MEMBER CPD:** 4 Points



DATES: Australia - Metropolitan Areas

Adelaide SA	6 April, 13 July
Belmont WA	1 April, 1 July
Brisbane QLD	17 June
Canberra ACT	23 March
Darwin NT	16 April, 4 June
Hobart TAS	23 April, 27 August
Melbourne VIC	20 April, 24 August
Paramatta NSW	25 May, 25 June, 16 July

New Zealand

Auckland	4 May, 31 August
Christchurch	7 May, 3 September

Australia - Regional Areas

Albury-Wodonga VIC	27 March
Ballina NSW	TBA
Batemans Bay NSW	3 September
Cairns QLD	2 March
Coffs Harbour NSW	2 March
Gold Coast QLD	TBA
Hervey Bay QLD	17 September
Mackay QLD	6 March
Newcastle NSW	9 March, 7 September
Port Macquarie NSW	2 September
Rockhampton QLD	17 March
Shellharbour NSW	2 March
Sunshine Coast QLD	TBA
Tamworth NSW	3 March
Townsville QLD	2 September
Wagga Wagga NSW	23 September

POOL EQUIPMENT INSTALLATION & COMMISSIONING

This program is for both builders and service technicians, and provides information regarding the proper installation, including appropriate sizing and operational requirements of ancillary equipment to swimming pools. From new pools about to be commissioned to existing pools, this program provides information regarding sizing and appropriate installation of;

- ♦ Circulation systems
- ♦ Filtration systems
- ♦ Dosing systems
- ♦ Basic heating systems
- ♦ Cleaning systems.

COST TO ATTEND: Members \$375 Non-members \$425

LENGTH OF TRAINING: 6 hours **SPASA MEMBER CPD:** 6 Points



DATES: Australia - Metropolitan Areas

Adelaide SA	7 April, 14 July
Belmont WA	2 April, 2 July
Brisbane QLD	18 June
Canberra ACT	23 March
Darwin NT	17 April, 5 June
Hobart TAS	24 April, 28 August
Melbourne VIC	21 April, 25 August
Paramatta NSW	26 May, 26 June, 17 July

New Zealand

Auckland	5 May, 1 September
Christchurch	8 May, 4 September

Australia - Regional Areas

Albury-Wodonga VIC	25 September
Ballina NSW	TBA
Batemans Bay NSW	16 September
Cairns QLD	4 September
Coffs Harbour NSW	31 August
Gold Coast QLD	TBA
Hervey Bay QLD	19 March
Mackay QLD	31 August
Newcastle NSW	10 March, 8 September
Port Macquarie NSW	4 March
Rockhampton QLD	15 September
Shellharbour NSW	16 March
Sunshine Coast QLD	TBA
Tamworth NSW	4 September
Townsville QLD	4 March
Wagga Wagga NSW	25 March

CERTIFIED SPA TECHNICIAN PROGRAM

This program will be based in Brisbane, as specifically designed operational spas are in place. Attendees will be undertaking full assessment on operational spas and demonstrating their knowledge and skills whilst being assessed. Attendees will be working on fully operational spas and associated systems, undertaking fault finding, controller issues, water flow and temperature fluctuations and replacement/repairs on the purpose-built spa system. As part of the program, students must complete operational assessment tasks in relation to fault finding and repair, then complete a written assessment. For those that complete both the operational assessment tasks and assessments successfully, they can then receive the accreditation of SPASA Spa Certified Technician. The attendee will need to demonstrate;

- ♦ Fault finding and error notification from controllers.
- ♦ Maintaining spa jet performance, pumps and filtration, sizing of pump for optimum jet performance.
- ♦ How to ensure safety suction and skimmers are compliant with current standards (in relation to pumps being used) including skimmer ventilation requirements.
- ♦ Pump replacement – ensuring suction system is compliant with the new pump.
- ♦ Air Venturi operation / jet operation including optimum flow rates/blower operation including blower assist/diverter valves/jets.
- ♦ Air blower leak protection.
- ♦ Removal and replacement of various types of spa jets.

Note: Due to the operational assessment requirements, the class size will be set to a maximum of ten students per group

COST TO ATTEND: \$1,000

LENGTH OF TRAINING: 2 days **SPASA MEMBER CPD:** 12 Points

DATES:

Brisbane	7 & 8 May	6 & 7 August
	24 & 25 June	20 & 21 August
	8 & 9 July	16 & 17 September
	22 & 23 July	24 & 25 September

RETAIL - CUSTOMER SERVICE STRATEGIES

This program is based on the material from the Retail Certificate III Course:

- ♦ SIRXCEG001 - Engage with customer
- ♦ SIRXCEG002 - Assist with customer difficulties

Improve Sales and customer retention. Ideally suited to those who want the best out of their customer service strategies, the program speaks of customer engagement, body language indicators and signals, how to use verbal and visual cues as part of the sales process and of course those difficult customers, how to deal with price objections and those customers who are harder than most to contend with.

COST TO ATTEND: Members \$250 Non-members \$320

LENGTH OF TRAINING: 4 hours **SPASA MEMBER CPD:** 4 Points

DATES: Australia - Metropolitan Areas

Adelaide SA	11 May, 10 August
Belmont WA	15 June, 10 July
Brisbane QLD	3 April, 15 July
Canberra ACT	27 May, 3 September
Darwin NT	1 May, 20 July
Hobart TAS	20 May, 26 August
Melbourne VIC	13 March, 6 May
Paramatta NSW	8 April, 14 May

New Zealand

Auckland	15 June, 23 September
Christchurch	17 June, 25 September

LANDSCAPING FOR THE POOL AND SPA INDUSTRY

PROGRAM 1 - ERECT TIMBER STRUCTURES AND FEATURES

This program is designed for those in the industry who want to be able to build timber structures (decking and pergolas for example) as part of a construction. Whether it be for a pool/spa building project or a general landscaping project, this program is designed to provide information regarding structural principles, design and erecting timber structures.

Note: Some states require a full Builders license to undertake this type of work.

COST TO ATTEND: Members \$375 Non-members \$425

LENGTH OF TRAINING: 6 hours **SPASA MEMBER CPD:** 6 Points

DATES: Australia - Metropolitan Areas

Adelaide SA	17 August, 21 September
Belmont WA	5 May, 4 August
Brisbane QLD	20 July, 13 August
Canberra ACT	29 June, 7 September
Darwin NT	21 May, 29 September
Hobart TAS	2 June
Melbourne VIC	29 April, 10 September
Paramatta NSW	5 March, 6 July

New Zealand

Auckland	25 May, 14 September
Christchurch	28 May, 17 September

PROGRAM 2 - IMPLEMENT A RETAINING WALL PROJECT

This program is designed for those in the industry who want to be able to implement a retaining wall project. This includes legislation, building codes and standards that relate to a retaining wall project, different types and construction principles behind retaining walls - retaining walls as part of a decorative garden feature and more.

Note: Some states require a full Builders license to undertake this type of work.

COST TO ATTEND: Members \$375 Non-members \$425

LENGTH OF TRAINING: 6 hours **SPASA MEMBER CPD:**

DATES: Australia - Metropolitan Areas

Adelaide SA	18 August, 22 September
Belmont WA	6 May, 5 August
Brisbane QLD	21 July, 14 August
Canberra ACT	30 June, 8 September
Darwin NT	22 May, 30 September
Hobart TAS	3 June
Melbourne VIC	30 April, 11 September
Paramatta NSW	6 March, 7 July

New Zealand

Auckland	26 May, 15 September
Christchurch	29 May, 18 September



POOL SAFETY INSPECTOR PROGRAM

10660NAT - COURSE IN SWIMMING POOL SAFETY INSPECTIONS

This program describes the performance outcomes, skills and knowledge required to competently perform inspections of regulated swimming pools and give pool safety certificates and nonconformity notices in accordance with legislative requirements.

It includes the ability to operate within a regulated framework to perform pool safety inspections, including applying the pool safety standard in deciding whether a pool is a complying pool. It also includes reporting inspection outcomes in the manner and timeframe prescribed by legislation and to discuss inspection outcomes and options for rectification action with pool owners (or their agents).

Note: Mutual Recognition of this program may be accepted by other jurisdictions that have Pool Barrier Inspection Program in place.

COST TO ATTEND: \$1,695

LENGTH OF TRAINING: 3 Days **SPASA MEMBER CPD:** 12 Points

DATES: Scheduled monthly, please see the Events Calendar on the [SPASA website](#) for more information



THE SPASA CERTIFICATION & ACCREDITATION PROGRAM

provides recognition for members within the SPASA network for their professional skills and commitment to ongoing learning and development. It also reflects SPASA's commitment to its members through educating consumers, regulators and government about the professionalism of SPASA Certified and Accredited members.



COMMERICAL POOL TECHNICIAN PROGRAM (CPT)

SPASA Training is proud to announce the new Commercial Pool Technician Program. This program is designed specifically for those that undertake servicing and maintenance of an aquatic facility or commercial operation such as hotels, caravan parks and public pools. This new program provides information regarding Commercial Pool Operations based on the following units of competency;

- ♦ BSBRSK401 - Identify risk and apply risk management processes
- ♦ CPPSPS4001 - Assess and treat water problems in swimming pools and spas
- ♦ CPPSPS4007 - Inspect, service and repair aquatic facility plant and equipment
- ♦ CPPSPS4013 - Establish maintenance plans for swimming pools and spas

Attendees will complete two days of face to face instruction in relation to;

- ♦ Identifying water quality issues within swimming pools and spas
- ♦ Correct water testing procedures and recording results
- ♦ Water treatment requirements and corrective actions
- ♦ Microbiological testing procedures and parameters of safe operation.
- ♦ Responses to various bather incidents – faecal and non-faecal
- ♦ Disinfection requirements for commercial operations
- ♦ Maintenance requirements of plant and equipment – including maintenance log completion and designing site-specific
- ♦ maintenance checklists and plans.
- ♦ Troubleshooting plant and equipment issues – initiating appropriate corrective actions.
- ♦ Record keeping for site specific pool water testing and maintenance procedures.
- ♦ Having a site-specific risk identification and management process to eliminate or minimise risk.

After successfully completing this program the attendees will receive the Commercial Pool Technician certificate certifying they have successfully completed this program

Note: If attendees wish to enrol to complete the four units of competency as a further outcome, students need only complete the gap assessments and workplace tasks to receive the units of competency.



COST: \$480

Plus \$200 to complete the four units of competency in States that require them as part of commercial pool operations

SPASA MEMBER CPD: 8 Points

LENGTH OF TRAINING: 2 day plus on-line assessment

DATES: Australia - Metropolitan Areas

Adelaide SA	12-13 May, 31 August - 1 September
Belmont WA	28-29 May, 18-19 June
Brisbane QLD	6-7 May, 3-4 September
Canberra ACT	11-12 March, 9-10 June
Darwin NT	18-19 May, 23-24 June
Hobart TAS	15-16 June, 17-18 September
Melbourne VIC	30-31 March, 19-20 August
Paramatta NSW	8-9 April, 10-11 August

New Zealand

Auckland	TBA
Christchurch	TBA

REGISTRATION FORM

PARTICIPANT

Name: _____ Title/Role: _____

Business Name: _____

Address: _____

State: _____ PC: _____

Email: _____ Mobile: _____

PROGRAM

Please refer to SPASA Training Calendar 2020 for program selections and costs.

Program Title: _____

Date: _____ Location: _____

Program Cost: _____ Included: program materials, morning tea and afternoon tea.

NB: 0.5% surcharge applies to credit card payments.

PAYMENT DETAILS

☐ **DIRECT DEPOSIT** BSB 032 062 Acc 201 955 Please use your business name as a reference.

☐  ☐  Name on Card: _____

Expiry: / CVV:

Card No:

Signature: _____

THE PROCESS

Once your registration is processed you will receive a confirmation of booking, program times, venue details and all other relevant information in advance of your training date, via email. Please contact SPASA Training for further information.

Note: Venues for programs will generally be in major capital cities unless otherwise noted.

In some instances, venue details may not be known until at least one week prior to the program. Every endeavor will be made to have venues listed and available with advance notice.

TERMS & CONDITIONS

All information contained in this document is correct at time of publication and subject to change without notice.

Program cancellations must be made 48 hours prior to attendance. Fees are non-refundable after that time and additional fees may apply should you wish to enrol in another program.

Note: A minimum of 5 full paying students are required in order for a program to proceed.

SPASA Training will advise students should programs not proceed within 48 hours of the program commencing. Students in such instances will be given a choice or re-scheduling into another scheduled program or provided with a full refund.

RETURN COMPLETED REGISTRATION FORM TO

SPASA Training (A division of the Swimming Pool and Spa Association of Australia)
1/33 Daking St, North Parramatta NSW 2151
T 1800 802 482 | E training@spasa.com.au