

OVERVIEW

This qualification is suitable for business managers who use well developed skills and a broad knowledge base to solve a range of unpredictable problems and analyse and evaluate information from a variety of sources. They may provide leadership and guidance to others and have responsibility for the output of others.

UNITS OF COMPETENCE

This qualification requires the completion of 12 units of competence made up of 4 core units and 8 elective units.

SPASA recommends the following combination of units to meet the required training and employability outcomes:

Core Units:

BSBLDR502	Lead and manage effective workplace relationships
BSBLDR511	Develop and use emotional intelligence
BSBMGT517	Manage operational plan
BSBWOR502	Lead and manage team effectiveness

Elective Units:

BSBCUS501	Manage quality customer service
BSBMGT502	Manage people performance
BSBMGT516	Facilitate continuous improvement
BSBMKG507	Interpret market trends and development
BSBSLS501	Develop a sales plan
BSBSLS502	Lead and manage a sales team
BSBFIM501	Manage budgets and financial plans
BSBHRM512	Develop and manage performance management processes

QUALIFICATION COST

\$4800

COURSE PAYMENTS

Enrolment Fee \$1500

followed by

5 X Monthly Instalments of \$660

Payment Via:

Direct Debit / BPAY / Credit Card / EFT

CONTACT



Toll Free: 1800 802 482

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STREET ADDRESS

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Swimming Pool and Spa Association of Australia

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DELIVERY OPTIONS

Self-Paced - Distance Learning

Students can undertake this course entirely at their own pace by correspondence.

RPL

You may apply to have prior learning and experience recognised toward a qualification or units of competence for which you are enrolled.