

### OVERVIEW

This qualification is suitable for business managers who use well developed skills and a broad knowledge base to solve a range of unpredictable problems and analyse and evaluate information from a variety of sources. They may provide leadership and guidance to others and have responsibility for the output of others.

### UNITS OF COMPETENCE

This qualification requires the completion of 8 units of competence made up of no core units and 8 elective units.

SPASA recommends the following combination of units to meet the required training and employability outcomes:

#### Elective Units:

BSBMKG523	Design and develop an integrated marketing communication plan
BSBMKG507	Interpret market trends and developments
BSBHRM506	Manage recruitment, selection and induction processes
BSBHRM507	Manage separation or termination
BSBMGT502	Manage people performance
BSBXCM501	Lead communication in the workplace
BSBCUS501	Manage quality customer service
BSBWOR501	Manage personal work priorities and professional development

### QUALIFICATION COST

**\$4800**

#### COURSE PAYMENTS

**Enrolment Fee \$1500**

followed by

5 X Monthly Instalments of \$660

Payment Via:

Direct Debit / BPAY / Credit Card / EFT

### CONTACT



**Toll Free:** 1800 802 482

**Fax:** (02) 9630 6355

### STREET ADDRESS

1/33 Daking Street  
Parramatta NSW 2151

### POSTAL ADDRESS

PO Box 245  
Northmead NSW 2152  
E: [training@spasa.com.au](mailto:training@spasa.com.au)

### Swimming Pool and Spa Association of Australia

RTO Code: 6235  
ABN: 74 150 541 816  
ACN: 076560391



### DELIVERY OPTIONS

#### Self-Paced - Distance Learning

Students can undertake this course entirely at their own pace by correspondence.

#### RPL

You may apply to have prior learning and experience recognised toward a qualification or units of competence for which you are enrolled.