

OVERVIEW

This qualification reflects the role of individuals working as developing and emerging leaders and managers in a range of enterprise and industry contexts. As well as assuming responsibility for their own performance, individuals at this level provide leadership, guidance and support to others. They also have some responsibility for organising and monitoring the output of their team. They apply solutions to a defined range of predictable and unpredictable problems and analyse and evaluate information from a variety of sources.

UNITS OF COMPETENCE

This qualification requires the completion of 12 units of competence made up of 4 core unit and 8 elective units.

SPASA recommends the following combination of units to meet the required training and employability outcomes:

Core Units:

BSBLDR401	Communicate effectively as a workplace leader
BSBLDR402	Lead effective workplace relationships
BSBLDR403	Lead team effectiveness
BSBMGT402	Implement operational plan

Elective Units:

BSBCUS401	Coordinate implementation of customer service strategies
BSBCUS402	Address customer needs
BSBCUS403	Implement customer service standards
BSBWOR404	Develop work priorities
TAED404	Mentor in the workplace
BSBCMM401	Make a presentation
BSBRK401	Identify risk and apply risk management processes
BSBWHS401	Implement and monitor WHS policies, procedures and programs to meet legislative requirements

QUALIFICATION COST

\$3000

COURSE PAYMENTS

Enrolment Fee \$1500

followed by

5 X Monthly Instalments of \$300

Payment Via:

Direct Debit / BPAY / Credit Card / EFT

CONTACT



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ABN: 74 150 541 816
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NATIONALLY RECOGNISED
TRAINING



DELIVERY OPTIONS

Self-Paced - Distance Learning

Students can undertake this course entirely at their own pace by correspondence.

RPL

You may apply to have prior learning and experience recognised toward a qualification or units of competence for which you are enrolled.