

OVERVIEW

This qualification is suited to those working as administrators and project officers. In this role, individuals use well developed skills and a broad knowledge base to apply solutions to a defined range of unpredictable problems and analyse information from a variety of sources. They may provide leadership and guidance to others with some limited responsibility for the output of others.

UNITS OF COMPETENCE

This qualification requires the completion of 10 units of competence made up of 1 core units and 9 elective units.

SPASA recommends the following combination of units to meet the required training and employability outcomes:

Core Units:

BSBWHS401 Implement and monitor WHS policies, procedures and programs to meet legislative requirements

Elective Units:

BSBCUS401	Coordinate implementation of customer service strategies
BSBCUS402	Address customer needs
BSBCUS403	Implement customer service standards
BSBMKG413	Promote products and services
BSBMKG414	Undertake marketing activities
BSBRSK401	Identify risk and apply risk management processes
BSBLDR403	Lead team effectiveness
BSBWOR404	Develop work priorities
BSBCMM401	Make a presentation

QUALIFICATION COST

\$3300

COURSE PAYMENTS

Enrolment Fee \$1500

followed by

5 X Monthly Instalments of \$360

Payment Via:

Direct Debit / BPAY / Credit Card / EFT

CONTACT



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Swimming Pool and Spa Association of Australia

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ABN: 74 150 541 816
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NATIONALLY RECOGNISED
TRAINING



DELIVERY OPTIONS

Self-Paced - Distance Learning

Students can undertake this course entirely at their own pace by correspondence.

RPL

You may apply to have prior learning and experience recognised toward a qualification or units of competence for which you are enrolled.