



Why should I choose a SPASA member to build my pool?



Unlike home construction, Swimming Pool Construction is not protected in Queensland by mandatory government insurance. Only SPASA Members can provide a 'SPASA Recommended' Contract, and, 'Watertight Contract Benefits' to protect consumers for the building, installing or renovation of pools. SPASA Members have access to technical training and educational programs designed to ensure their construction staff perform with technical excellence. So, for your own peace of mind, and to protect your rights as a consumer, choose a SPASA Member to build, instal or renovate your pool.

SPASA BENEFITS:

- Members must perform all work in accordance with Industry and Government Standards, and meet all legal requirements.
- SPASA provides a permanently staffed office with qualified staff who can appropriately refer, or assist consumers where needed.
- SPASA provides Watertight Contract Benefits to ensure that – in the event of death or insolvency of the Builder – your contract is completed.
- SPASA provides a Consumer Complaint process, and 'Contract Mediation' that avoids costly litigation in reaching a mutually acceptable solution should a problem arise between you and the Member.

GAINING ACCEPTANCE TO SPASA:

- Applicants must provide evidence of a substantial period of competent trading, and acceptable credit ratings, and prior to acceptance, are assessed by a competent committee of peers to assess their business acumen, professionalism, consumer relations and trade skills.
- Not all Licensed Builders qualify for Membership to SPASA.



Call 1800 647 799, or check the website for more info.



www.spasa.com.au